

My experience of the Intercultural Business Trainer/Moderator (IBT/M) programme. Caroline Ribeiro-Nelson

The challenges and the benefits of this intercultural train-the-trainer programme.

I initially approached the IBT/M with mixed feelings. I was excited and extremely interested to participate in the first Intercultural & Moderation Training Course, which I had heard of, that offers a focus on the business perspective and is given in the English language. This is a perfect combination of skills, context and competences, from which to offer intercultural training to a fast developing and challenging international market.

I have participated in many trainings, as well as being an experienced trainer myself in developing and delivering training in the area of inter-personal and professional development . I was curious to find out what this course could offer that others could not. My apprehensive was in investing time and money in a course that could not deliver a unique, high quality, comprehensive and useful training. These concerns were erased on the first day of the training.

I am not one to offer praise lightly and expect high standards in the courses I attend and deliver. The IBT/M Course is simply exceptional in the quality of how and what it offers to professionals wishing to deliver training in this field.

The trainers are extremely competent, professional and insightful individuals. They managed to establish an open, relaxed and friendly environment from day one of the training. This was achieved through much humour, clarity of thought and efficient and in-depth planning.

These trainers are some of the best and they expect the best from their participants. If you expect to do this training by sitting back and letting others feed you with ideas and teach you simply techniques then this course is not for you. This is a course, which is very dynamic, stimulating and interactive. It motivates the participants to learn about new concepts and ideas, to develop highly effective personal and professional training skills and to improve the areas that you need to work on, in order to establish more rounded inter-cultural training knowledge and skills.

The course is well balanced in terms of content and context. The theories, shared experiences, training styles and techniques are varied, fun, extremely motivating and can be applied directly. You are given the opportunity to learn from a wide range of information and experience. You are challenged

to think through and try out new concepts and ways of doing things, to reflect on your own skills and abilities and to draw on the knowledge and capabilities of the trainers and your fellow participants.

Support and guidance is offered throughout the training, as well as when the course is over. This is given through trainer and group feedback, E-mail and telephone contact with trainers and other participants and an on-line IBTM forum. This feedback and support is invaluable in improving your overall performance, in developing and sharing ideas, keeping you on track, and in making contact with interesting, creative and inspiring individuals.

The IBTM is one training that was able to tick all the boxes in terms of:

Excellent planning with well balanced structure & content

Professionalism

Great working context and atmosphere

Highly experienced, competent and supportive trainers

Developing new & invaluable knowledge and skills

Enjoyable

Highly motivating

Dynamic & creative

*Thank you to the great trainers for your hard work, humour and priceless input and thank you to my fellow IBTM participants for your openness and shared skills and experience I learned a lot.*

Caroline Ribeiro-Nelson

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Certified Trainer/Moderator (IBT/M)!!